
COVID-19 Testing: The copay is waived and covered at 100% at CDC and FDA-approved lab locations, as well as the ADPH. No copay, deductible, or coinsurance will apply to the lab test and no prior authorization is required.

Teladoc, MDLive, and Telehealth: The copay is waived and covered at 100% for Teladoc through BCBS and VIVA Health, and for MDLive through Humana. Additionally, our members can have free telehealth visits from any location with any in-network provider who offers them through their local office to address urgent care medical needs. Humana members may also receive free telehealth visits from out of network providers as well for urgent care needs. These temporarily expanded benefits are options to seek medical care virtually as opposed to in-person care to limit exposure and spread of the virus.

Early Prescription Refills: So that members can prepare for extended medication supply needs, early prescription refills are allowed, such as an extra 30 day or 90 day supply as appropriate.